

New householder welcome pack



Your guide to waste and
recycling services



For more information visit:
www.recyclebwd.org



Dear resident,

Whether you've just moved into our borough, or you've moved across town, we've put this leaflet together to make sure you have all the information you need about bin collections and other waste and recycling services.

You can also find information on the Council website www.blackburn.gov.uk and our new recycling website www.recyclebwd.org

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New householder guide to your recycling bins including a quick guide to what goes where?



Clean, dry cardboard & paper only



Clean plastic, cans, containers, bottles & jars



No takeaway boxes

- put them in the burgundy bin

If your paper and cardboard isn't clean and dry - put it in your burgundy bin



Shiny wrapping paper must go in your burgundy bin!

Important: Loose items please - no plastic bags



No polystyrene
- put in the burgundy bin

No paper or cardboard!

Please rinse and squash!

Important: Loose items please - no plastic bags



Food waste, nappies,
polystyrene, plastic bags
& general waste



What goes where?
If in doubt,
use the
burgundy bin



Grass, weeds, clippings,
plants, branches and
animal bedding



**Brown bins are emptied
fortnightly March to November**

Apply in January for a discount on your
subscription.

Sign up or find out more
www.blackburn.gov.uk/gardenwaste

Your guide to bin collections!

Bin collections

We hand deliver a printed calendar to every house each year.
You can also check your collection day and which bin will be emptied at: www.blackburn.gov.uk/waste



Contaminated bins



If your recycling bin hasn't been emptied, it could be because it is contaminated. This means that the wrong items have been put in the recycling bin.

We can't empty contaminated bins as our recycling partner may refuse the whole wagon load – undoing a lot of hard work done by all the residents who have recycled correctly.

A bin hanger will be left with full details about what you should do. You will also be left with bags for you to use for your recycling until your next collection.

We won't be able to go back to empty it, but we do offer a 'fresh start' emptying service for £7.50 – this can be booked at www.blackburn.gov.uk/waste

If you're unsure why the bin is contaminated, you can send pictures to: contaminatedbins@blackburn.gov.uk for us to take a look at.

Missed bins

If a bin has been missed, this can be quickly reported online. Visit www.blackburn.gov.uk/waste and click the 'bins' button

Help with bins for the elderly, disabled or infirm

Our crews will collect and return bins for residents who are elderly, disabled and/or infirm.

This free service is available where there is no-one living at the address who can help. Assisted collections can be arranged at www.blackburn.gov.uk/waste or email cleansing@blackburn.gov.uk



Garden waste collection

What we do

We provide a fortnightly collection of 'compostable' garden waste, from March to November, to any resident who subscribes to the service each year.

You can subscribe any time from December until August, with a discount offered for those subscribing before the beginning of February.

You get a free brown bin (if you don't already have one) and a subscription pack including a sticker to place on your bin to show you're a current subscriber. The bins are collected on Fridays and Saturdays.

Why does the Council charge for this?

Many Councils are forced to charge for this service because of budget cuts. Garden waste, whilst household waste, is waste that a charge can be made for. The charge covers the costs of running the service.

Useful to know...

- All the garden waste is recycled at a local composting site and supplied to local farmers.

- If your household has an old brown bin that you don't use anymore, please let us know and we will collect the bin and re-use or recycle it.

- If we legitimately miss a brown bin collection and it is reported to the Council on the following Monday, we will collect the bin as a one-off the following weekend.

- It can take up to 4 weeks after subscribing to the scheme to receive a garden waste pack with the collection details and bin sticker, so it's always advisable to subscribe early.

Sign up or find out more at:
www.blackburn.gov.uk/gardenwaste



Resident's guide to household waste recycling centres

HWRCs!

We have two household waste recycling centres available to residents in the borough – one in Blackburn and one in Darwen. The sites are run by SUEZ Recycling and Recovery UK and are free to visit.

You must bring proof of address with you

Is it really rubbish? Before you 'bin it', please think 'reduce and reuse'!

Having a clear out

Most of what we throw away isn't broken or worn out, we just fancy a change. If your items are in good condition, they could be offered for sale, given to family and friends, donated to charity or given away locally through websites like Freecycle or Freecycle.

Repair, re-imagine and re-purpose!

Why not give your unwanted items a new lease of life? Vintage and upcycled items are really popular right now. There are lots of ideas online to inspire you - from making planters from old pallets, to growing plants in old gutters.



The HWRCs are open all year round including: Bank holidays - except from Christmas Day, Boxing Day and New Year's Day.

Summer opening times
1st April to 30th September: 8am to 7pm

Winter opening times
1st October to 31st March : 8am to 5pm

Blackburn HWRC
3 George Street West
BB2 1PQ

Open every day except Wednesday

Darwen HWRC
Spring Vale Road
BB3 2ES

Open every day except Tuesday

Permits must be obtained if you want to visit the HWRC to get rid of construction/DIY waste or rubble/hardcore.

You also need a permit if you want to visit the HWRC in a van or with a trailer attached to a vehicle.

Residents can apply for a permit at www.blackburn.gov.uk/waste

Your waste, your responsibility



Beware of 'man and van' and online waste collection services

If you are arranging for waste to be collected, please make sure that the correct waste carrier licences are in place. You can find this information on the Environment Agency website. You could also take a picture of the vehicle and make a note of the registration number and date and time of collection, along with a receipt with the waste carrier's contact details.

Unfortunately, if rubbish is later found dumped, you could face a £200 fixed penalty or be prosecuted.

If you capture evidence of fly-tipping on a mobile phone or CCTV what should you do?

You can email cleansing@blackburn.gov.uk with your contact details and information about what you have seen and the Waste Team will be in touch to obtain the footage.

Bulky rubbish collection

What is it?

The Council provides a low-cost reliable collection service for residents where the items to be disposed of cannot fit in their rubbish bins. It's perfect for things like old TVs, washers, furniture and excess waste.

How does it work?

You can book and pay for this service online. You'll be given a collection day and Council staff will come to collect the items from outside your house.



Prices start at just £7.50

This service can also be used if you have extra black bags of general waste that you need to dispose of and can't get to the HWRC.

Book now at www.blackburn.gov.uk/waste

How to become a volunteer!



We just couldn't do the work we do without the support of our hard working army of volunteers.



We are lucky to now have more than 2,000 Keep it Tidy volunteers across Blackburn with Darwen.

They work extremely hard helping keep our borough looking spick and span.



Keep Darwen Tidy
Keep Blackburn Tidy



@DarwenTidy
@BlackburnTidy

If you're outdoors more, why not do a spot of litter picking while you're there?

Our Keep it Tidy volunteers tell us they really enjoy making a difference to where they live and they've seen health benefits too.



Sign-up now at:

www.lancsvp.org.uk/opportunities/kit



and we'll send you everything you need to get started!

If you don't have the time to volunteer, you can help by carefully disposing of your rubbish.

Please don't litter - take it home with you or use one of our litter bins!

Litter, street sweeping and litter bins

The Council has a legal duty to keep the adopted highway and its land clear of litter. We provide litter bins and sweep the streets to help keep them clean and tidy.

We have a dog fouling and litter enforcement team who issue fines to people who drop litter or fail to pick up their dog's mess.

We have over 2000 litter bins in the borough and the ones in the busiest locations are emptied up to 4 times a week!

Our street sweepers sweep the town centres and main roads up to 2-3 times each week, with side roads and housing estates done less frequently, depending upon the amount of litter.



Volunteer litter pickers

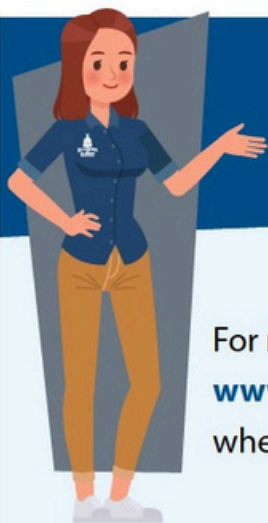
Have you seen any red bags at the side of the road when you're out and about?

Our 'Keep It Tidy' volunteer litter pickers go about the borough, picking up litter and putting it in red bags for us to collect.

Reporting litter, requests for litter bins and sweeping

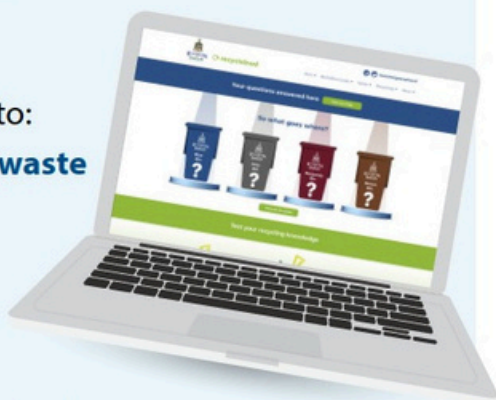
You can report litter or street sweeping at
www.blackburn.gov.uk/waste-and-recycling/litter or email
cleansing@blackburn.gov.uk





Our hard working Environment Team is here to help you! It is likely that if you have an issue about waste, recycling or cleansing, you'll be able to quickly report the issue online.

For more information, go to:
www.blackburn.gov.uk/waste
where you can:



- Report fly-tipping
- Arrange a bulky item collection
- Check your bin collection dates
- Let us know if your bin has been missed
- Find out what to do if your bin is contaminated
- Subscribe to the garden waste collection service
- Report a lost, stolen, abandoned or damaged bin
- Report graffiti
- Arrange for bins at a new build property
- Request help with bin collections
- Highlight issues with litter bins
- Book pest control services

... and more!



 Blackburn with Darwen Council
 @blackburndarwen
 bwdcouncil

For more information visit:
www.recyclebwd.org

Check out our recycling website now!



www.recyclebwd.org

It's packed full of useful hints and tips about waste and recycling in Blackburn with Darwen.


There's handy guides for each bin, A-Z lists of what goes where, help on what to do if a bin is contaminated and more!


The website can also be accessed in different languages too!



**BLACKBURN
with
DARWEN**
BOROUGH COUNCIL

 Blackburn with Darwen Council

 @blackburndarwen

 bwdcouncil

For more information visit:
www.recyclebwd.org